



A Practical Guide to Delivering High Quality Care for All through

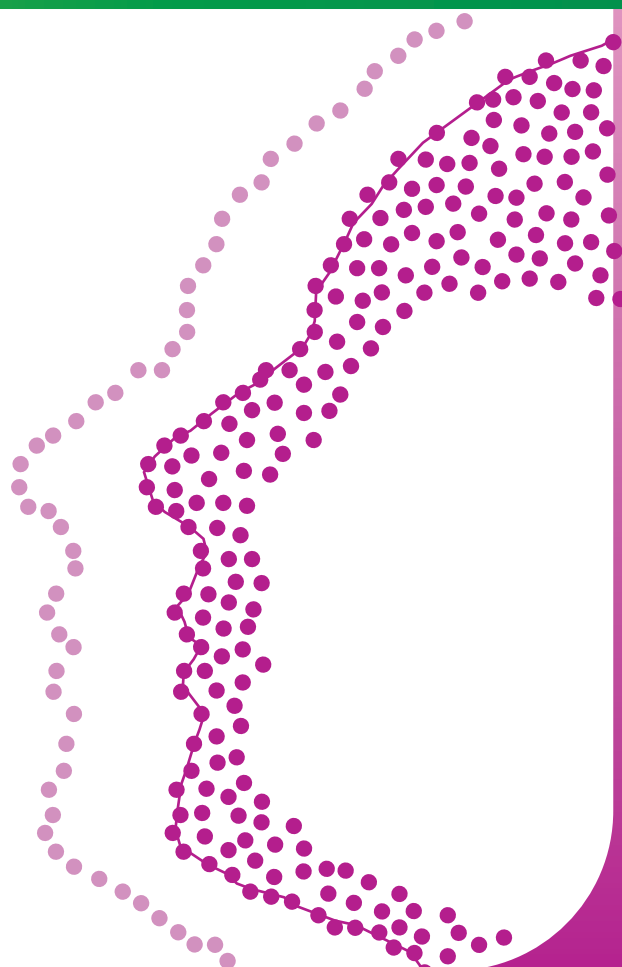
QIPP

Quality, Innovation, Productivity and Prevention in Mental Health

Thursday 25 March 2010
Cavendish Conference Centre, London

Topics Include:

- QIPP explained
- Leadership for QIPP in a Mental Health setting
- Promoting Innovation for QIPP in Mental Health
- Monitoring the Quality Improvement element of QIPP in Mental Health
- Improving Productivity in Mental Health
- Lean methodology and QIPP in Mental Health
- Involving service users in QIPP
- Commissioning for QIPP in Mental Health
- Leading QIPP in frontline services: the nursing contribution



Chair and keynote speakers:

Ian McPherson

Director
National Mental Health
Development Unit

Jim Easton

*National Director
for Improvement and Efficiency*
NHS Quality, Innovation,
Productivity and Prevention (QIPP)

Dr Neil Deuchar

*Medical Director NHS West Midlands
Consultant Psychiatrist and Associate
Registrar (Medical Management)*
Royal College of Psychiatrists

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A Practical Guide to Delivering High Quality Care for All through

QIPP Quality, Innovation, Productivity and Prevention in Mental Health

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“New Horizons sets out the expectation that services to treat and care for people with mental health problems will be accessible to all who need them, based on the best available evidence and focused on recovery, as defined in discussion with the service user. Effectiveness and acceptability to the service user will be measured frequently using agreed indicators, and the results used to plan further improvements in pathways and whole systems, as well as to monitor the progress of individuals. Where the National Service Framework established new services, New Horizons starts from the expectation that these are now in place and, in line with the Quality and Productivity challenge, are now being used as a key lever in the redesign of pathways and systems.”

NEW HORIZONS: A SHARED VISION FOR MENTAL HEALTH, 7 DECEMBER 2009

Chaired by **Ian McPherson** *Director National Mental Health Development Unit* this one day conference provides a practical guide to delivering Quality, Innovation, Productivity and Prevention in Mental Health. **Jim Easton** *National Director for Improvement and Efficiency NHS Quality, Innovation, Productivity and Prevention (QIPP)* opens the day with a focus on developments from the NHS Productivity Unit and the individuals role in supporting quality, innovation, productivity and prevention.

Lizzie Cunningham *Associate NHS Institute for Innovation and Improvement* will give a presentation on the Productive Mental Health Ward including; using tools to improve quality and productivity and using the Productive Mental Health Ward methodology to support QIPP. Adopting The Productive Mental Health Ward will enable local providers and commissioners to compare the performance of their local mental health facilities with that of others, learn from the best and make positive improvements for patients.*

James Seward *National Director Improving Access to Psychological Therapies (IAPT)* leads a case study session on psychological therapies and approaches and developments from the IAPT programme. You will also have the opportunity to hear from key healthcare professionals on leadership for QIPP in mental health, using lean improvement tools to effectively improve quality and productivity; and developing user involvement in the implementation of QIPP.

*NHS Institute for Innovation and Improvement website www.institute.nhs.uk The Productive Mental Health Ward

10.00 **Chairman's introduction**

10.10 **QIPP explained**

Jim Easton

*National Director for Improvement and Efficiency
NHS Quality, Innovation, Productivity and Prevention (QIPP)*

- working in different ways to deliver High Quality Care for All
- QIPP explained
- developments from the NHS Productivity Unit
- the individuals' role in supporting Quality, Innovation, Productivity and Prevention

10.40 **Leadership for QIPP in a Mental Health setting**

Dr Neil Deuchar

*Medical Director NHS West Midlands Consultant Psychiatrist
and Associate Registrar (Medical Management)
Royal College of Psychiatrists*

Neil was a former Medical Director at Birmingham and Solihull Mental Health NHS Foundation Trust

- leading differently: how leadership needs to change in mental health
- supporting and empowering frontline staff to take ownership of quality
- leading for innovation

11.15 Question and answers, followed by coffee and exhibition at 11.25

11.50 **Promoting innovation for QIPP in mental health
Case study: psychological Therapies**

James Seward

*National Programme Director
Improving Access to Psychological Therapies (IAPT)*

- innovations in mental health for QIPP: moving forward
- sharing innovative practice for improvement
- our approach and developments from the IAPT programme

12.20 **Commissioning for QIPP in Mental Health**

Craig Harris

*Head of Mental Health Joint Commissioning
NHS Manchester*

- ensuring commissioning is driven by QIPP
- CQUINS and rewarding quality in mental health through incentives
- commissioning for improvement in mental health: measurement principles, incentives and learning from the best

12.50 Questions and answers, followed by lunch and exhibition at 13.00

14.00 **Improving Productivity in Mental Health
Case study: the Productive Mental Health Ward and QIPP**

Lizzie Cunningham

*Associate
NHS Institute for Innovation and Improvement*

- using tools effectively to improve Quality and Productivity
- using the Productive Mental Health Ward methodology to support QIPP
- tools for sustainability and Innovation
- case studies in practice from health and industry

14.30 **Lean methodology and QIPP in Mental Health**

David Howard

*Process Improvement Practitioner
The Manufacturing Institute*

- using lean improvement tools effectively to improve quality and productivity
- lean methodology supporting QIPP in mental health
- tools for sustainability and Innovation
- case studies in practice from health and industry

15.00 **Involving service users in QIPP**

Sue Harris

*Head of Joint Commissioning, Mental Health
Worcestershire County Council*

- using QIPP to actively involve mental health users and relatives in their care
- developing user involvement in the implementation of QIPP
- user involvement in commissioning to improve quality and prevent failures

15.30 Questions and answers, followed by tea and exhibition at 15.40

16.00 **Leading QIPP in frontline services: the nursing contribution**

Hazel Watson

*Director of Nursing, Compliance, Assurance, and Standards
Avon and Wiltshire Mental Health Partnership NHS Trust*

- developing nursing leadership to achieve quality, innovation, productivity and prevention
- nurses as service transformers
- top tips for nursing leadership in a mental health setting

16.30 **Monitoring the quality improvement element of QIPP in mental Health**

Speaker to be announced

- monitoring the quality improvement element of QIPP in mental health
- engaging people in QIPP
- supporting a culture of measurement for improvement

17.00 Questions and answers, followed by close



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The handbook will be sent out a week after the conference, please fill in the 'Your details' section above for delivery.

Handbooks ordered up until two months after the conference will be supplied as a hardcopy in an A4 ring binder, those ordered after this time will be posted as a PDF document on CD.

Venue

Cavendish Conference Centre, 22 Duchess Mews, London, W1G 9DT. A map of the venue will be sent with confirmation of your booking.

Date

Thursday 25 March 2010.

Conference fee

- £365 + VAT (£428.88) for NHS, social care, private healthcare organisations and universities.
- £300 + VAT (£352.50) for voluntary sector/charities.
- £495 + VAT (£581.63) for commercial organisations.
- £300 + VAT (£352.50) for IHM members.

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 17.5%.

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A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

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