

Healthcare Events Nursing Update

September–December 2009 Issue 7



Welcome to the seventh edition of the Healthcare Events nursing update newsletter – the e-newsletter that brings you the latest news on nursing and our related nursing conferences.



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HEALTHCAREevents

Specialists in health & social care conferences



Healthcare Events nursing conferences are all accredited by the RCN Accreditation Unit. RCN accredited events can enhance your CPD portfolio and contribute towards your continuing professional development.

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National News Update

The Prime Minister's Commission on the Future of Nursing and Midwifery

The Commission launched earlier this year to advise the government on the future role of nurses and midwives held its third meeting in Manchester on July 14th. Work has started in earnest on five workstreams:

1. Quality and innovation
2. A new story of nursing and midwifery
3. The socioeconomic value of nursing and midwifery
4. Helping and hindering forces, and
5. Workforce, education and leadership

For further information on the work of the Commission please [click here](#)

High Quality Care for All: Our journey so far

Lord Darzi has published a report examining the progress that has been made since High Quality Care for All was published a year ago. The report gives examples of where progress has been made across each quality area – patient experience, patient safety and clinical effectiveness. The report also outlines plans to drive up the quality agenda even further and free up clinicians time to do this. Proposals include:

- Refining of targets based on evidence
- Clinical budget ownership
- Peer review accreditation system

To download the full report please [click here](#)

To access the High Quality Care for All website please [click here](#)

Patient Safety on the Wards

High Quality Care for All places an emphasis on patient safety as fundamental to providing high quality care:

Quality at the heart of everything we do

• **Patient safety.** *The first dimension of quality must be that we do no harm to patients. This means ensuring the environment is safe and clean, reducing avoidable harm such as excessive drug errors or rates of healthcare associated infections.* High Quality Care For All – NHS Next Stage Review Final Report Pg 47

Chaired by **Suzette Woodward** *Director of Implementation Patient Safety First and Nursing Leader for Patient Safety National Patient Safety Agency*, the second national Improving Patient Safety on the Wards conference focuses on advancing nursing practice to ensure patient safety, developing nursing indicators and metrics for patient safety, and tools to monitor and improve patient safety on the wards. Delegates will have the opportunity to hear from senior nurses presenting their experiences of leading improvements on various patient safety issues including prescribing, falls management and prevention, failure to rescue the deteriorating patient, pressure ulcer management, and dealing with and learning from patient safety incidents.

To view 'Improving Patient Safety on the Wards: an introduction' presented at our previous conference, [click here](#)

Related links

[Department of Health Patient Safety pages](#)

[National Patient Safety Agency](#)

[Patient Safety First](#)

[The Health Foundation](#)

[Safer patients initiative](#)

[NHS Institute for Innovation and Improvement – Safer Care](#)

'Failure to Rescue' the Deteriorating Patient.

Following the NICE guidance 'Acutely ill patients in hospital' and the NPSA safety report 'Recognising and responding appropriately to early signs of deterioration in hospitalised patients', failure to rescue the deteriorating patient has now been recognised as a potential quality indicator:

"Many possible indicators and existing indicator sets measure nursing's contributions. Among the most widely used indicators are safety measures such as failure to rescue (death among patients with treatable complications),..." *State of the Art Metrics for Nursing: a rapid appraisal, available at www.kcl.ac.uk*

Chaired by **Kate Beaumont** *Head of Clinical Interventions* The Patient Safety First Campaign and *former Deterioration Project Lead* National Patient Safety Agency, this conference provides a practical guide to measuring, monitoring and improving 'failure to rescue' the deteriorating patient as a nursing and patient safety indicator, and demonstrates how improvements to the quality of nursing care and response to the acutely ill patient can reduce 'Failure to Rescue' rates.

To view 'Why are deteriorating patients not recognised or not acted upon and what can we do about it?' presented at our previous conference, [click here](#)

Related links

[NICE 'Acutely ill patients in hospital: Recognition of and response to acute illness in adults in hospital'](#)

[NPSA 'Recognising and responding appropriately to early signs of deterioration in hospitalised patients'](#)

[British Association of Critical Care Nurses](#)

[The Intensive Care Society](#)

[Patient Safety First](#)

[The Health Foundation](#)

[Safer patient's initiative](#)

[NHS Institute for Innovation and Improvement – Safer Care](#)

Improving Nutrition on the Wards

Improving patient nutrition is high up on the quality agenda; it has been recommended as a nursing quality indicator (State of the Art Metrics) and there are currently proposals for a national clinical audit:

Essence of Care National Audit of Nutrition

Following the scoping exercise undertaken by the Evaluating and Improving Team at the RCN Learning and Development Institute on behalf of the Healthcare Commission in 2008, we are currently in the process of submitting a bid to undertake an Essence of Care National Audit of Food and Nutrition for the Healthcare Quality Improvement Partnership (HQIP).

The bid builds on the findings of the scoping exercise and aims to deliver a national audit which addresses the issues which participants of the scoping exercise identified. www.rcn.org.uk

Chaired by **Andrea Cartwright** Chairperson National Nurses' Nutrition Group the fifth annual Improving Nutrition on the Wards conference will address recent developments and also focus on implementing the 10 Key Recommendations for Good Nutritional Care in Hospitals including screening, care plans, skills and competency training, involving patients, food and service delivery and protected mealtimes, with speakers from the NPSA, BAPEN and Age Concern and Help the Aged.

To view 'Nutrition and Patient Safety: Implementing the 10 key characteristics of good nutritional care' presented at our previous conference, [click here](#)

Related links

[10 Key Recommendations for Good Nutritional Care in Hospitals.](#)

[Department of Health – Nutrition Summit and Action Plan](#)

[RCN Nutrition Now Campaign](#)

[BAPEN](#)

[Hospital Caterers Association](#)

[British Dietetic Association](#)

[National Nurses Nutrition Group](#)

[Hungry to be Heard](#)

Essence of Care

Although in its ninth year Essence of Care has been recognised as fundamental in supporting the national drive to achieve high quality care for all:

“We will invest in generating the evidence base for quality and excellence, and in the resources and mechanisms required to support continuous improvement in quality. This will include developing the professionally popular ‘Productive’ series for community services and refreshing Essence of Care.”

Department of Health Framing the nursing and midwifery contribution: driving up the quality of care

Two recent consultations for Essence of Care have recently been launched by the Department of Health:

“Essence of Care is a versatile and structured system of benchmarks widely used in various health settings. We have taken the opportunity with the launch of the new benchmark on pain to review all of the material to ensure the system continues to reflect best practice.”

Essence of care: a consultation on the reviewed original benchmarks [click here](#)

Essence of care: a consultation on a new benchmark on pain [click here](#)

This popular conference focuses on benchmarking practice to improve the quality of patient care. Speakers will share their experience of implementing and reviewing Essence of Care including the new benchmark for pain, linking with the national quality indicators, and auditing against the benchmarks.

To view ‘Developments in National Clinical Audit for Essence of Care, presented at our previous conference, [click here](#)

Conference dates:

Tuesday 29th September 2009

Venue: 20 Cavendish Square, London

[Click here for conference information, downloads and bookings](#)

Wednesday 9th December

Venue: Manchester Conference Centre

[Click here for conference information, downloads and bookings](#)

Related links

[Department of Health: Framing the Nursing and Midwifery Contribution: driving up the quality of care](#)

[RCN National Audit of Essence of Care](#)

[NHS Institute for Innovation and Improvement Productive Ward](#)

Nursing Indicators and Metrics

High Quality Care for All launched by Lord Ara Darzi sets a new foundation for a health service that empowers staff and gives patients choice. It ensures that healthcare will be personalised and fair, include the most effective treatments within a safe system, and help patients to stay healthy. It includes plans to measure the quality of nursing care through a set of metrics which will encompass safety, effectiveness and compassion.

This conference follows the launch of the national clinical indicators available at www.ic.nhs.uk, and is being held in anticipation of a set of indicators relevant to nurses and midwives that the Chief Nursing Officer and her team are currently working on.

Chaired by **Gerry Bolger** *Programme Lead Quality in Nursing* Department of Health who is leading the team to develop the national nursing indicators, this conference will provide important updates on the nursing contribution to achieving high quality care for all, focussing on implementing indicators and metrics, the key priority areas, and using the data to make improvements.

To view 'High Quality Care for All: Implications for nurses' presented at our previous conference, [click here](#)

Conference date: Wednesday 7th October 2009

Venue: 20 Cavendish Square, London

[Click here for conference information, downloads and bookings](#)

Related links

[Our NHS Our Future](#)

[Department of Health: Framing the Nursing and Midwifery Contribution: driving up the quality of care](#)

[National Nursing Research Unit at King's College London: State of the art metrics for nursing: a rapid appraisal](#)

[National Nursing Research Unit at King's College London: Nurses in society: starting the debate'](#)

[NHS Connecting for Health – Clinical Dashboards](#)

Effective Ward Manager

The Royal College of Nursing has launched a brand new report which looks at how the ward sister and charge nurse roles are working across different types of hospital trusts in England. The report findings highlight that work urgently needs to be done to strengthen and support the role for the delivery of high-quality nursing.

Entitled '**Breaking down barriers, driving up standards. The role of the ward sister and charge nurse**', the report recognises that the importance of the ward sister and charge nurse role applies universally, and where the role is supervisory, the patient care benefits.

Writing in the publication foreword, RCN Chief Executive & General Secretary, **Dr Peter Carter** said:

"Ward sisters and charge nurses have many roles, but their responsibility is clear – to oversee patient care on a ward. All ward sisters must have the authority and the resources to make their wards run as well as they possibly can, and this report shows that where this has already happened, patients feel the benefits".

To view Breaking down barriers, driving up standards: The role of the ward sister and charge nurse [click here](#)

This popular conference will provide current and aspiring Ward Managers/Ward Sisters/Charge Nurses and Senior Nurses with guidance on driving up the quality of care, implementing the Productive Ward, implementing nursing indicators, developing leadership and management skills, managing problems on the ward, and supporting and encouraging ward teams.

Including interactive workshops: 'Preparing for the Ward Manager Role for Aspiring Ward Managers', and 'Developing your Business Acumen and Financial Management Skills'

To view 'Developing your leadership and management style', presented at our previous conference, [click here](#)

Conference dates:

Tuesday 20th October 2009

Venue: 20 Cavendish Square, London

[Click here for conference information, downloads and bookings](#)

Thursday 19th November 2009

Venue: Manchester Conference Centre

[Click here for conference information, downloads and bookings](#)

Related links...

[Department of Health](#)

[Royal College of Nursing](#)

[Nursing and Midwifery Council](#)

[The Foundation of Nursing Leadership](#)

[Matrons Network](#)

Competence in New Nursing Roles, Skills and Advanced Practice

“The drive to modernise nursing careers also provides support for the existing nursing workforce, building in a range of post-registration development opportunities that reflect the vision and objectives of the NHS Next Stage Review. These include practitioner, partner and leader competencies at different career levels and the six transformational attributes set out in the Transforming Community Services programme.”

The CNO Bulletin, Department of Health, April 2009

Chaired by **Dr Kim Manley** Learning and Development Manager: Resources for Learning and Improving, Royal College of Nursing, the ninth national conference opens with a keynote address from **Chris Cadwell** Programme Director – Modernising Nursing Careers CNO Professional Leadership Team Department of Health who will discuss developing competence to provide High Quality Care for All and the development opportunities available to frontline nurses and midwives. Presentations will follow focussing on demonstrating personal competence for career development and progression, including information about the planned ‘**skills passport**’, and case studies demonstrating competence development in practice.

To view ‘Developing, measuring and maintaining competence in new nursing roles, skills and advanced practice’ presented at our previous conference, [click here](#)

Conference date: Wednesday 4th November 2009

Venue: 20 Cavendish Square, London.

[Click here for conference information, downloads and bookings](#)

Related links

[Skills for Health – Skills Passport](#)

[Department of Health – A High Quality Workforce: NHS Next Stage Review](#)

[Department of Health: Framing the Nursing and Midwifery Contribution: driving up the quality of care](#)

[Department of Health - Modernising Nursing Careers – setting the direction](#)

[‘Towards a framework for post-registration nursing careers’ consultation response report](#)

[Department of Health - Non-medical revalidation](#)

[Nurse Practitioner UK](#)

[Nursing and Midwifery Council](#)

[The Association of Advanced Nursing Practice Educators](#)

[NHS Healthcare Workforce](#)

[Care Quality Commission](#)



Nurse Clinics 2009

Friday 6 November Manchester Central Convention Complex

The premier conference and exhibition for nurses running effective clinics and services

NATIONAL SUPPORT FOR NURSE LED SERVICES AND CLINICS

Prime Minister's Commission for the Future of Nursing and Midwifery has been asked to: *Identify the potential and benefits for nurses and midwives, particularly in primary and community care, of leading and managing their own services.*

Conference date: Friday 6th November

Venue: Manchester Central Convention Complex.

[Click here for conference information, downloads and bookings](#)

Chaired by **Richard Hatchett** *Author 'Nurse-Led Clinics: Practice Issues' and Principal Lecturer Faculty of Health and Social Care, London South Bank University, and with an opening address from Peter Carter OBE Chief Executive and General Secretary The Royal College of Nursing* and an international keynote address from **Professor Mary Chiarella** *Chair The Australian Nursing and Midwifery Council, Professor of Clinical Practice Development and Policy Research The Centre for Health Service Management, Sydney, who has recently completed a review of nurse led clinics for the World Health Organisation, this second national conference provides an important forum to learn about the latest developments in running successful nurse clinics and the many innovative approaches being implemented across the UK and internationally both in primary and secondary care.*

The conference also draws on the experience of leading practitioners to describe in practical terms how to overcome the common challenges of extending nursing practice to run effective clinics, including developing and maintaining **competence** in your role, nurse **prescribing**, **leadership** development, and **risk** management and **legal** issues.

Multiple streams and workshops at the conference will also cover:

Cancer Care • Cardiology • Medicine • Surgery • Urology • Mental Health • Community • Follow-up • Discharge • Lean Thinking • Where to start

The conference closes with an address from **Kathy George**, *Chief Executive, Nursing and Midwifery Council* on the future for nurses running clinics, and an update on the regulation and revalidation of advanced nursing practice. Delegates will leave the conference with take home messages to inspire change in their practice, summed up in the final session '**So, what do I do tomorrow?**'

Accredited by the RCN Accreditation Unit, recognised by the Institute of Healthcare Management, supported by Education for Health and endorsed by the Association for Perioperative Practice, the UK Oncology Nursing Society, the British Association for Nursing in Cardiovascular Care, Nursing Management and the RCN Publishing Company.

At **only £160 (+VAT)** delegates will receive a free copy of **Dr Richard Hatchett's** book, free entry to the exhibition, lunch and refreshments and a copy of the conference handbook, which will cover all sessions.

Nurse Clinics 2008 Special Edition Newsletter

For further information about running effective clinics and services please find the previous Healthcare Events nurse clinics special edition nursing newsletter [available here](#)

Nursing in Stroke Care

The Stroke Strategy, launched on 5 December 2007, sets a clear direction for the development of stroke services in England over the next ten years. The government's aim to reduce the death rate from Stroke, CHD and related diseases in people under 75 by at least 40% has already been achieved.

An important conference for Stroke Nurses to attend with a Department of Health presentation from **Professor Roger Boyle CBE** *National Director of Heart Disease and Stroke* and updates linking in with the national focus on improving quality, the programme covers the areas in the ten-point plan which are used to summarise the stroke strategy including – awareness, prevention, patient involvement, urgent care, rehabilitation, and service improvement.

To view 'The National Stroke Strategy and the nursing contribution', presented at our previous conference, [click here](#)

Conference date:

Tuesday 10th November 2009

Venue: 20 Cavendish Square, London.

[Click here for conference information, downloads and bookings](#)

Related links

[Department of Health Stroke pages](#)

[NICE guidance released July 08](#)

[NAO are due to release a progress report Winter 09](#)

[The Health Foundation \(i\)](#)

[The Health Foundation \(ii\)](#)

[UK Stroke Forum](#)

[NHS Library for Stroke](#)

[Stroke Research Network](#)

[Age Concern](#)

[Help the Aged](#)

[The British Geriatric Society](#)

For Ward Managers/Senior Charge Nurses in Scotland

Effective Senior Charge Nurse

Following the publication of *Delivering Care, Enabling Health*, **Paul Martin** *Chief Nursing Officer for Scotland* launched a review of the Senior Charge Nurse and worked with NHS board nurse directors to develop a core set of Clinical Quality Indicators for nursing and midwifery.

Delivering Care, Enabling Health is available [here](#)

Leading Better Care: Report of the Senior Charge Nurse Review and Clinical Quality Indicators Project, is available [here](#)

Also worth a look

[NHS Education for Scotland, Education and Development Framework for Senior Charge Nurses](#)

The role of the Senior Charge Nurse is due to be fully implemented by 2010. This second annual conference provides a practical guide to developing your skills as an effective Senior Charge Nurse and implementing the Clinical Quality Indicators which support the role to ensure quality of care. Current and aspiring Senior Charge Nurses, Ward Managers and Sisters will have the opportunity to hear how to measure and monitor quality of care, lead improvements on the wards and how to manage and develop nursing performance.

To view 'What makes an effective Senior Charge Nurse' presented at our previous conference, [click here](#)

Conference date: Wednesday 11th November 2009

Venue: 9 Queen Street, Edinburgh

[Click here for conference information, downloads and bookings](#)

Related links

[RCN Senior charge nurse review and clinical quality indicators projects](#)

[The Scottish practice nurse association](#)

[The Queen's Nursing Institute Scotland](#)

[NHS Quality Improvement Scotland](#)

[NHS Scotland](#)

Managing Ward Finances and Budgets

Clinicians including nurses are to be given more freedom in managing ward finances and budgets. Lord Ara Darzi's recent progress report 'High Quality Care for All: our journey so far', proposes Clinical Budget Ownership:

*“**Clinician budget ownership** - we will look at giving clinical teams in the acute sector ownership of their budget. Allowing clinical teams to manage their budgets will promote entrepreneurship and innovative delivery of services built around the needs of the patient.”*

The RCN with other organisations support this in a joint statement released earlier this year:

“Improving the quality of care and providing more responsive services for patients as set out in Lord Darzi's final report from the NHS Next Stage Review, High Quality Care for All, can only be achieved if there is strong involvement of local clinicians in the management of the service.

This includes having the understanding, the tools and the ability to manage resources effectively and use them well to the benefit of patients. This will empower them to lead change and improve services.”

Clinicians and finance: improving patient care

With a keynote presentation from **Tim Curry** Policy Adviser Royal College of Nursing this conference will focus on empowering nurses to take control of ward finances and further improve quality of care. Senior nurses will provide practical guidance to understanding and managing ward budgets and financial systems in order to steer services forward.

Including a **practical workshop** giving delegates the opportunity to work through example budgets and financial reports

Conference date: Tuesday 1st December 2009

Venue: 20 Cavendish Square, London

[Click here for conference information, downloads and bookings](#)

Related links

[Department of Health; High Quality Care for All: our journey so far](#)

[Royal College of Nursing: Response to Lord Darzi's progress report](#)

[‘Clinicians and finance: improving patient care’](#)

Nursing Leadership

“Raising standards requires leadership, with frontline clinicians empowered and supported to make change happen.” High Quality Care for All: our journey so far, pg 27

Chaired by **Suzie Loader** *Project Director – Modernising Nursing Careers* Department of Health, and with a keynote opening address from **Dr Peter Carter OBE** *Chief Executive and General Secretary* The Royal College of Nursing, ‘A Practical Guide to Developing Effective Nursing Leadership’ will provide an opportunity for Modern Matrons, Senior Nurses and Nurse Managers to strengthen their leadership skills in order to achieve High Quality Care for All. This is an important conference to attend as strengthening leadership has been listed as one of the key priorities for nurses to enhance quality of care.

To view ‘Career development: pathway and choices’ presented at our previous conference, [click here](#)

Conference date: Tuesday 8th December 2009

Venue: 20 Cavendish Square, London

[Click here for conference information, downloads and bookings](#)

Related links

[Department of Health; Framing the Nursing and Midwifery Contribution: driving up the quality of care](#)

[Department of Health; National Leadership Board](#)

[Department of Health; Inspiring Leaders: leadership for quality](#)

[King’s Fund, From Ward to Board](#)

[Nursing & Midwifery Council](#)

[Royal College of Nursing](#)

[Department of Health](#)

[Foundation of Nursing Leadership](#)

[Kings Fund](#)

[Matrons National Network](#)

[European Nursing Leadership Forum](#)

[Community Matrons network](#)

[The Association for Leaders in Nursing](#)

Further conferences of interest to nurses

Essence of Care

Wednesday 9th December 2009, Manchester Conference Centre, Manchester

Nurse Clinics in Cancer Care

Wednesday 13th January 2010, 20 Cavendish Square, London

Nursing Indicators and Metrics

Wednesday 20th January 2010, Manchester Conference Centre, Manchester

Nurse Prescribing

Thursday 28th January 2010, 20 Cavendish Square, London

Nurse Facilitated Discharge

Thursday 4th February 2010, 20 Cavendish Square, London

For more information on these conferences please email hannah@healthcare-events.co.uk

If you have information that you would like to share in the next newsletter or have an idea for a future conference, alternatively if you are interested in speaking at a Healthcare Events conference, please email hannah@healthcare-events.co.uk

Previous issues and an up to date list of Healthcare Events nursing conferences are available at www.healthcare-events.co.uk To sign up for Healthcare Events updates, either by email or post, [click here](#)